



# Cloud Hosting & Managed Services

SERVICE OVERVIEW | CATALYST IT AUSTRALIA



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## About the Catalyst IT Group

We are world leading open source and e-learning specialists.

Catalyst IT is a multi-region IT services group that provides enterprise-level technical support for open source software. Open source means freedom from licence fees, freedom from vendor lock-in and, most importantly, freedom to innovate.

Experts in open source development, cloud migration and cloud performance optimisation, the Group was first established in New Zealand in 1997. We now have locations across Australia, Europe, UK and Canada.

Together, we are able to provide 24/7 'Follow-the-sun' support to our clients.

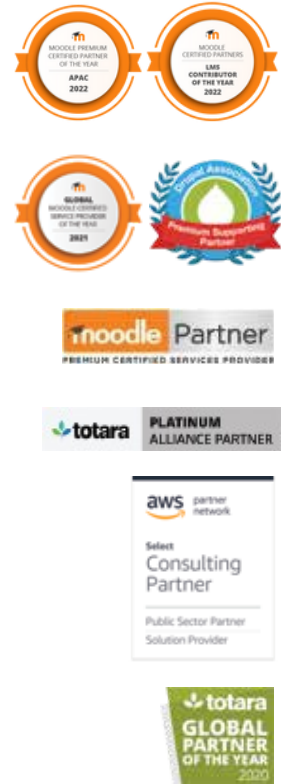
With 350 specialists globally, including 200 Totara, Moodle, Mahara, Laravel and React developers, we are well positioned to provide custom solutions and service to enterprise level and growing organisations.

Our clients include major universities, colleges and other higher education providers. As well as Government and major organisations in the health, not-for-profit and commercial sectors.

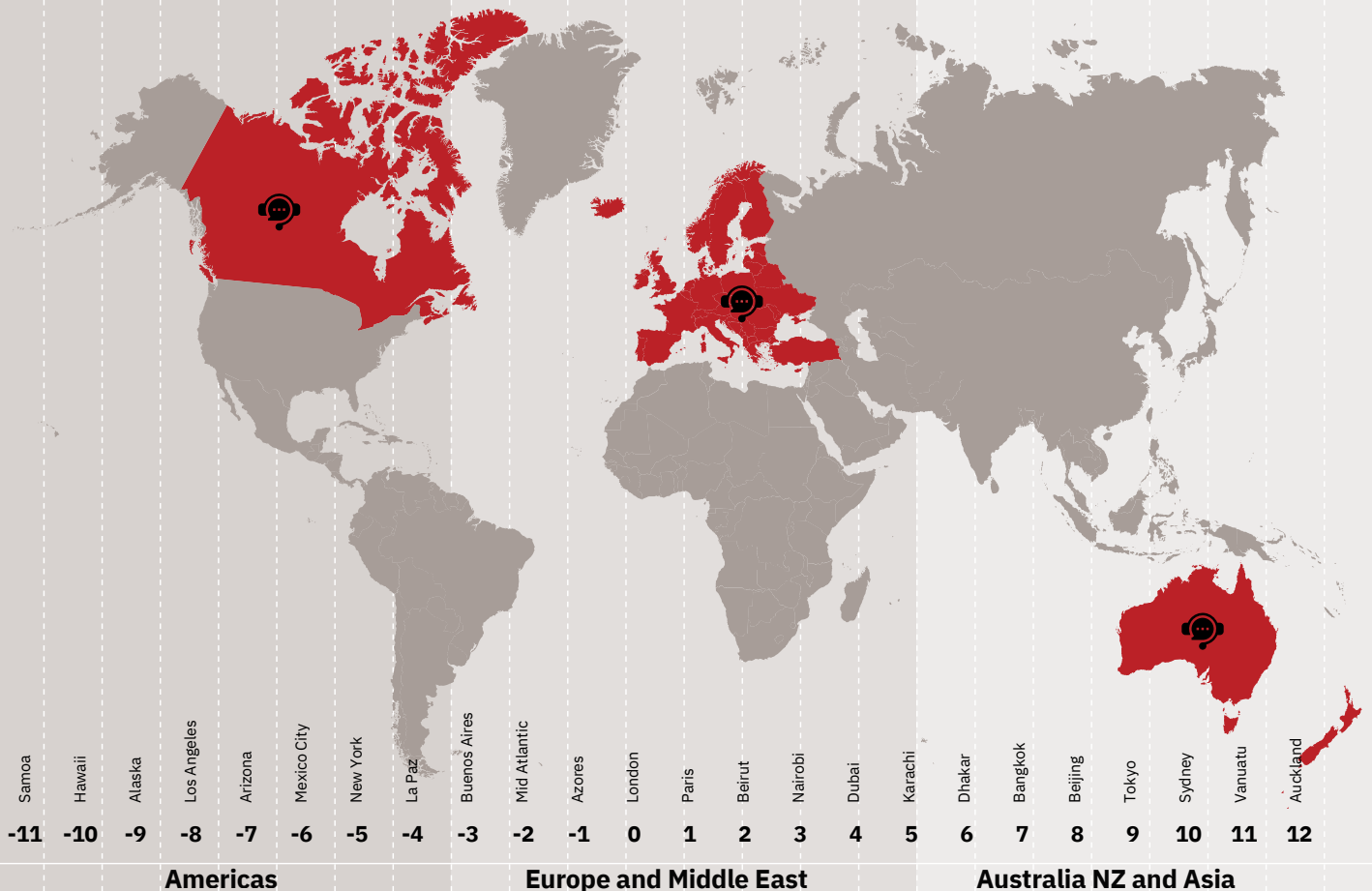
Committed to open source and the freedom that it gives our clients, we have long-established partnerships with open source technology companies and are Premium Moodle Certified Partner since 2004, Premium Drupal Supporting Partner since 2008 and Platinum Totara Learning Partner since 2010. In support of our cloud services, we are also a certified Amazon Web Services Consulting Partner.

Our contributions to the Moodle and the broader open source community have been recognised with multiple awards over the last few years.

Catalyst IT Australia are **ISO27001** certified.



Catalyst IT Follow The Sun support model – providing 24/7 live response capability





## Why Trust Catalyst IT with your Cloud Hosting and Managed Services

Catalyst IT have a solid track record of successful cloud migrations worldwide and provide full managed cloud services to some of Australia's largest LMS sites. We are known for seamless and effortless cloud migration, high availability and fault tolerant architecture, reliable pipelines - delivering latest enhancements and security updates as soon as they become available, and our 24/7 support nationally, regionally and globally.



We are AWS preferred certified partner for Managed Services and Cloud hosting of Moodle and Totara based LMS solutions.



Leverage our highly developed cloud architecture, that brings you the latest cloud automations and cloud orchestrations.



Manage your costs better: We provide Total Cost of Ownership costing plans to track against your budget.



Enjoy our 24/7 customer support for rapid response and resolution of any issues.



Remain productive: We can accelerate your cloud adoption with a seamless cut-over and minimum disruption to your stakeholders.



Use our experience – we have completed 100s of cloud migrations worldwide.



See us as your collaborative partner, who supports an agreed roadmap to meet your cloud objectives.



Receive support for all your OS applications in one place: Moodle, Totara, Mahara, GovCMS, Koha Library, Virtual Classrooms, Drupal and any custom OS software.

Our proven open source development, integration and cloud optimisation expertise can help achieve your organisational goals, quickly and effectively.



- ▶ **Seamless and effortless migration**  
we have a tried and tested cloud migration framework to easily lift and shift your applications
- ▶ **Containerised, high availability and fault tolerant cloud infrastructure is a standard**
- ▶ **Reliable pipelines**  
that deliver the latest LMS enhancements and security updates as they become available
- ▶ **Certified, expert 24/7 live support**  
nationally, regionally and globally
- ▶ **Experienced**  
single point of failure architecture, proof of concept and delivery of hundreds of completed migrations worldwide
- ▶ **Scalable & Responsive**  
fully responsive to increases or decreases in demand, for effective budgeting
- ▶ **Localised content delivery**  
in multiple AWS regions around the world







## Who Trusts Us

Whilst our heritage lies in e-learning solutions, we now work with a wide range of enterprise- level clients across a number of industries - from major higher education providers to Government and not-for-profit organisations; on a local, national and multi-region basis.



Australian Government  
Defence



### WHAT OUR CLIENTS SAY

“ The Catalyst Team took away the technical challenge and worry of managing 40+ Moodle sites and delivered an educational tool for Navitas staff and educators, to focus their attention on achieving learning outcomes and business goals rather than day-to-day technical administration. ” Chris Foley, CTO Navitas

“ With a target audience of 300,000 school staff nationally, we couldn’t have afforded to deliver this online training without the cloud. Now we have users signing on at a rate of 5,000 to 10,000 a month, and the system doesn’t blink. ” Chris Kilham, University of Canberra - Associate Professor of Education and Project Leader

**Please refer to our website for individual case studies. Our project sheets are also available upon request.**

## Contact Catalyst IT

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